



## Community Resource Center

# CHILD CARE SERVICES GUIDELINES AGREEMENT

- » The CRC welcomes all children. For children with special needs, the parent and CRC staff can work together to make sure that the child's needs are reasonably met and within the rules and capability of the Center.
- » Children must be at least 4-years-old and able to use the bathroom by themselves.
- » Childcare is only provided when parents attend CRC classes. Parents must pick up their children as soon as the class is over. Parents taking more than 10 minutes to pick up their children might not be able to use childcare services in the future.
- » Parents must stay in the Center and must pick up their children before leaving the Center.
- » Children must stay with the **childcare worker** while parents are in classes.
- » Children will be released only to the person who dropped them off or, in case of an emergency, to the person listed as an emergency contact.
- » **For the well-being of your child and other children, please refrain from bringing a sick child into the CRC.** Children who have been ill may return to the CRC after 24 hours of being symptom free. If your child has any of the following symptoms, please keep your child at home:
  - Pink eye
  - Diarrhea
  - Vomiting
  - Green Mucus
  - Rough/Dry cough
  - Lethargy
  - Fever
  - Verbal complaints
  - Any conditions that can be passed to another (e.g. Lice, Scabies)
- » Medicines will not be given by childcare staff.
- » Bullying and/or physical violence will not be tolerated. Parents will be called immediately and will need to remove their child from the childcare area if their child is acting this way.
- » **Please label all of your child's belongings with your child's name.**
- » **No food or drinks are allowed in the childcare area.**
- » Cellphone charging is not allowed in the childcare space.

Blue Shield of California Promise Health Plan is an independent licensee of the Blue Shield Association.

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